



Important Notice for Families Receiving Assistance Through Food & Nutrition Program (aka Food Stamps)

Edgecombe Department of Social Services Converting to NC FAST

We are changing over to a new system called **NC FAST** (Families Accessing Services through Technology). Families in the **Food and Nutrition Program (aka Food Stamps)** will move to this new system first. The date change over to this new system is December 17, 2012.

This new system will improve the way we do business. It will also allow us to spend less time processing paperwork and more time assisting families. However, changing to this new system will be time consuming. It could take as much as 2 to 4 hours per family.

We want to stress that **it is very important for families to submit recertification documents, wage verification, rent and utility verification, etc., AS QUICKLY AS POSSIBLE. Recertification documents must be received no later and December 10th**. If the documents are not received by December 10th, a new application will have to be taken for your household and it could delay your benefits. The sooner the recertification information is submitted, the more time it will allow staff in processing to make sure there is no delay in benefits.

Clients with questions may contact their case worker directly.
